



Big Brothers Big Sisters
of Central Vancouver Island

2016

ANNUAL REPORT



Vision: Every child who needs a mentor has a mentor.

AGENDA

16th Annual General Meeting March 16, 2017 – 6:00 pm

2030 Northfield Road
Nanaimo, BC

1. Call to Order
2. Introduction (Board Members and Staff)
3. Approval of Agenda
4. Approval of AGM Minutes
5. Reports
 - A. Board President Report
 - B. Executive Director Report
 - C. Director of Service Delivery
 - D. Finance
 - i) Approval of Financial Statement 2016
 - ii) Approval of 2017 Budget
 - iii) Approval of Accountant for 2017
6. Guest Speaker – Alisha (Parent)
7. Guest Speaker – Andie (ISM)
8. Outstanding Volunteer Award
9. Election of Board Members – Marjorie Driscoll
10. New Business
11. Adjournment

LIST OF ATTENDEES AT AGM 2016

Michelle	Adie	In School Mentor
Brenda	Booth	Member
Fatoumata	Bouare	Mentor
Kathy	Bullock	Member
Alice	Dubbeldam	Member
Erin	Generous	ED BBBS Cowichan Valley
Martin	Henniger	Guest
Jenn	Houlty	Member
Kyla	Karakochuk	United Way
Jennifer	Kemp	Staff
Kathy	King	Board
Len	Krog	MLA
Christina	Kruit	Big Sister
Tianay	Laing	Board
Elaine	Layman	Accountant
Karmen	Lynes	Member
Roger	Lytton	Board
Roger	MacDonald	Donor
Signy	Madden	Funder
Alise	McKenzie	Practicum Student
Jodi	Meldrum	Board
Patricia	Newton	Staff
Paulyne	Robinson	Staff
Denise	Robinson	Staff
Maureen	Rumney	Donor
Jerry	Sauder	Staff
Debashish	Sinha	Intern
Anita	Smith	Board
Bruce	Taylor	Big Brother
Melissa	Tracey	Board
Chris	Waddell	Island Savings
Don	White	Board
Dee Dee	Woodward	Mother of Little Brother

PRESIDENT'S MESSAGE

Big Brothers and Big Sisters continues to be an amazing organization. Staff, board and volunteers work diligently to provide a welcoming atmosphere to everyone who walks in our doors. The dedication and sense of purpose is evident from the conversations and activities going on around you. Most importantly these relate to our reason for existing, mentoring children, either through one of our group programs or a one on one relationship with a big brother or big sister.

I can't over emphasise the importance of our mentorship programs in today's world. Young children are exposed to drugs and the resulting crime at an early age. Some of these drugs are lethal. If we can reach these children and provide them with a positive role model, we stand a much better chance of getting them into positive activities and getting them off the street. To accomplish this goal, we have to ensure every child who needs a mentor has one. This will require more qualified staff and more funding. It is our hope we can rely on our sponsors, our volunteers and our staff to continue supporting our endeavors and allow us to provide the help our Little Brothers and Little Sisters require.

To close, I would like to reiterate a quote delivered by Sir Winston Churchill:

Success always demands a greater effort.

Make no mistake, this will not be an easy task, but we will succeed and the end result will be phenomenal.

Please accept our sincere thank you for your past and continued support.

Don White
Board President



EXECUTIVE DIRECTOR'S MESSAGE

Looking back 2016 can best be described as a year of transition. It was with great sadness we said goodbye to our wonderful Caseworker of 12 years, Paulyne Robinson, who moved back to her hometown of Vernon. We were fortunate to find another Caseworker, Stephen Cochrane who brings a wealth of knowledge from his previous career experience and community involvement. Stephen has become a valuable asset to our team.

Denise has been mentoring Jennifer over the past year while she transitions into the Executive Director role. As planned Denise will continue to job share this position until 2018 when Jennifer can take this role on full time and Denise can retire from Big Brothers Big Sisters.

The most important focus in 2016 was preparing for our National Accreditation which happens every five years. A great deal of time was spent reviewing and revising policies, procedures and structures within the agency. In November two accreditors from Big Brothers Big Sister of Canada spent two days interviewing staff, board, stakeholders, clients and school personnel, as well as reviewing all files, policies and procedures. The outcome was very positive for our agency.

Our biggest challenge this year was loss of two clothing supply partners which resulted in a 50% decrease in the Recycled Clothing Program. In order to try and recover some of this revenue we opened up a Recycled Clothing Shop at our location with the assistance of our Summer Student and MBA student from VIU. Management and growth of the clothing shop has been a bit of a challenge as we do not have a full time staff or volunteer to manage day to day operations. We have had very good feedback from customers and clients who appreciate the value and quality of the clothes we sell in our shop.

In closing we just want to say a BIG thank you to our Board of Directors, Staff, Office Volunteers, MBA and Practicum students from VIU, Funders & Supporters, Parents, Stakeholders and most of all the amazing Volunteer Mentors who are the backbone of Big Brothers Big Sisters of Central Vancouver Island. Our programs would not exist without our Mentors. Thank you for making a difference in the lives of our children and families of Big Brothers Big Sisters of Central Vancouver Island.

The greatest gift you can give a child is the gift of time.



DIRECTOR OF SERVICE DELIVERY REPORT

In 2016, Big Brothers Big Sisters of Central Vancouver Island (BBBSCVI) had the pleasure of serving a total of 162 children. In May I started as Director of Service Delivery and in July we said a fond goodbye to Paulyne Robinson, Program Manager, who served this agency tirelessly for 12 years. We wish her well 😊

COMMUNITY PROGRAM-23 children served

The community program numbers are growing and fluctuate each year but it remains the basis of why we do our work.

Once again this year we were able to send a total of 9 littles to Tim Horton's Children's Ranch in Kananaskis, Alberta; we sent 6 boys and 3 girls to the camp and all had a great time with the possibility of returning once again this year for a leadership opportunity.



We partnered again this year with the Light of Christ Church and hosted the annual agency picnic at Rathtrevor Beach where 29 children and adults were they brought all the food, drinks and treats and provided games and prizes for the children and adults. The annual Christmas party was again held at Brechin Lanes where over forty people attended: we bowled for two hours, ate pizza and had lots of fun. The children were given books (which were donated by Scholastic) to take home and we had many prize draws with donated items.

Eight of our families were given hampers through Volunteer Nanaimo's Angel program and 27 people in our community program were able to enjoy the donated food and gifts. Every year the families can't express their gratitude enough for the generous help they receive through the partnership with our agency and this program.

For our community matches, we received bowling passes again from Canada Bowls to provide free bowling once a month, 2 Cases of books from Scholastic Canada, Shriner's Variety and Magic Shows, McDonalds Ice Cream coupons, Port Theatre tickets. We also started a community partnership program that local Business's gave "2-1 deals or free passes" to those mentors spending time in the community with children. We thank and encourage you to support these business's with your patronage: Gabriel's Gourmet Café, Om Town Yoga, Paradise Fun Park (Parksville), Wildplay Element Parks, Nanaimo Clippers, Romper Room, Brechin Bowl, Splitsville and Milner Gardens.

ADULT IN-SCHOOL MENTORING PROGRAM – 87 children served

The In-School Mentoring program is offered at 9 schools in our communities:

Brechin Elementary School, Fairview Community School, Uplands Elementary School, Park Avenue Community School, Forest Park Elementary School, Georgia Avenue Community School, Ladysmith Primary School, Gabriola Elementary and Springwood Elementary School (Parksville).

The ISM continues to grow every year with 9 new schools wanting to offer the program to their students and our hope is to partner with SD#68/#69 in order to grow and expand this much need program including schools in Nanoose and Bowser.

Every year the principals and school counselors let me know what a difference the program makes to the children of their school:

“The mentorship program has helped numerous children in our school. This service is over and above what we can provide in the classroom. It allows children, who are identified as vulnerable, get the extra support that builds their self-esteem and keeps them engaged and connected with the school community.”

“The Big Brothers Big Sisters program supports the idea that it takes a whole community to raise a child.”

“The mentorship program makes a big difference in students’ success at school and in the community.”

Every year I participate in the school I.E.P. (Individual Education Plans) meetings with parents and school consultants. These meetings take place in November and May. These meetings are very important to the schools and students as they are part of the education plan for each child.



TEEN IN-SCHOOL MENTORING PROGRAM – 8 children served

We continue to have a good working relationship with NDSS high school. Thank you to Teresa Al-Hajj (teacher), Sam Brockman and Vicki (CYFSW) for all their work making this program run so smoothly. We had an exceptional group of teens volunteer in September which was a big success that continued into January 2017. Two of those matches have continued on for the full school year and are in the process to becoming full-fledged community matches. We continue to look at other high schools participating in this program as it has proven its value for both the teen and the child receiving support.

GO GIRLS PROGRAM (girls grade 5-7) – 29 children served

There were five Go Girls groups in 2016; 2 in the winter and 3 in the spring. All the groups are facilitated by the V.I.U student or parents. The groups were offered at Brechin, Forest Park, Springwood (Parksville) and Uplands. This focussed on self-esteem healthy eating and active living. Thank you to Andi, Taylor, Sabrina and Melissa for such a fine job that had such a positive impact on the lives of these young ladies

GAME ON PROGRAM (boys grade 5-7) - 15 children served

We are very excited to report there were 3 Game On programs 2 in fall and 1 in spring that focussed on self-esteem, healthy eating and active living. They were offered at Georgia Ave School and Brechin. I was able to co-facilitate along with Frank Bailey (board member) and Matt Dunae (aka Sirreal) who truly made these programs come to life.



We are grateful for our practicum students for their donated hours in assisting with program development , group facilitation and support to our day-to-day operations:

Alise Mackenzie - 2015-2016

Melissa Peoples 2016-17

Ivorne Elliott-2015 – 2016

Fatoumata Bouare - 2015-2016

Kaylie McKinley - 2015-2016

We are grateful to our two MBA Intern students: Rijo Varghese and Debashish Sinha have contributed countless hours into assisting with our clothing program, ongoing program develop and business models as well as administration and file management. Thank you 😊

I want everyone to know how honored I am to have been a part of this amazing, hardworking, dedicated agency. Together with my incredible mentors we make a difference in our community every day by providing children and their families with quality, safe mentors. I want to thank the community and everyone who continues to support this agency for all the support, kindness and gratitude I have received in my first year here. I look forward to serving you as we move forward together. 😊

Submitted by: Stephen Cochrane

FUNDERS & DONORS - 2016

Province of BC - Community Gaming Grant



Island Savings –a Division of First West Credit Union

Canadian Western Bank (Nanaimo and Courtenay branches)



Scott Parker Real Estate



Rotary Nanaimo North

Concentra Financial

Ames Family Foundation

United Way Central and North Vancouver Island



Gabriola Elementary P.A.C.

WestJet



Canexus

Milner Group Ventures Inc.

Central Drug Stores

Kiyo Salon and Day Spa

Jennifer Kemp

Harbour City Bingo

Manulife of Greater Toronto

Don White



Russ McDonald

Light of Christ Church

Avro Candy

Dawn Redden

Tammy McBride

Leonard Olson

Bruce Taylor

Leonard & Sharon Krog

Maureen Rumney

Kristi Bellis

Nanaimo Honda

Parksville Newcomers Club

Coastal Drain Cleaning

Rob Patterson



Cheque presentation from Canadian Western Bank.

\$19,041.60

Donation was raised from their Greater Interest GIC Campaign

TESTIMONIAL FROM A PARENT OF A LITTLE BROTHER

My name is Amanda and I'm the mother of two boys that have a Big Brother through the Big Brothers Big Sisters Program here in Nanaimo.

My family got started with Big Brothers about 4 years ago. Back then I did not know much about the agency. Little did I know that it would become a momentous blessing in our lives on many different levels.

The boys and I fled a terrible domestic violence household late one night with just the clothes on our backs and not much else. We were relocated to Nanaimo.

Because of the circumstances of our case the boys do not see their father at all. I really wanted a positive male to be in their lives, someone with whom they could look up to, confide in and learn from. I wanted them to be around a man that had integrity, values, morals and quite honestly, I wanted them to see that not all men were like their dad and hurt women. Enter Doug (the boy's mentor that they share.)

I liked Doug right from the first time I met him. He was soft spoken and sincere with a kind smile. Doug mentors both of my boys, alternating weeks, one week with Kalen then the next week with Ira. They do various things together; they attend car shows and peruse car dealerships looking at engines, they go walking, take photos, read at the library together. They go to hockey games and sip hot chocolate at Tim Hortons and have nice talks.

Each boy has formed a unique bond with Doug and have grown to love him. My little guy says that Doug fills the part of his heart that was empty from not having a dad. And my older son's eyes just fill with tears and he says simply "I just love him so much mom."

Doug has become an important member of our family and I myself confide in Doug on many things. He gives me advice when I ask for his opinion on something that's happening in the boy's lives, at school, with bullies and complicated friends. Doug's own personal journey of knowledge and life experience is so welcomed, enjoyed and teaches the boys so much.

Doug attends concerts and school meetings with me. Together we attend parades with Big Brothers Association, bowling parties and summer picnics.

We do not have any biological family so we've made Big Brothers our family. We've always felt cared for and loved by the staff at BBBSCVI Nanaimo branch. The Program Director Stephen Cochrane is another shining example of a good man. Stephen's a role model for my sons as well, showing them how a man can be super successful, kind hearted, fun, loving and sensitive; qualities that I want my boys to see, experience and live.

Big Brothers and Sisters Association is huge in helping families like mine break the dysfunctional cycle of abuse and chaos. By providing the children with positive healthy role models, opportunities for the kids to volunteer in their community, by sending them to Tim Horton's camps and into Tim Horton's Leadership Programs, these things all empower children to be better for themselves, their families and their communities. Programs like these and the people that run them and all the mentors, they have a huge impact on these children's lives and futures. Bless each and every one of them.

With kindness and gratitude,



SPONSORS AND CORPORATE DONORS - 2016

Big Give Clothing Drive

Pryde Vista Golf Course, David Thagaard
BCAA – Aulds Road, Zeni Maartmen
Tim Horton's – Comox Rd, Karen
Brechin Lanes, Ray Brittan
McDonalds-Terminal, Robert
Toyota –Bowen Road, Reid Hugh
Central Drugs-Sandy Watkin
Laird Wheaton- Ross Barnard
Woodgrove Chrysler-Michael Heys
Nanaimo Honda-Barry Robson
Island Savings Youth Ambassadors
Island Radio
Quality Foods –Bowen (Randy Romano)



OUR WONDERFUL MENTORING VOLUNTEERS - 2016

Big Brothers

Andy Parker
Doug Emes
Bruce Taylor
Tyler Pelletier
Felix Toulouse
Chris Schmerk
Michael Leiding
Matthew Boudot
Ken Powell
Jason Perry
Jason Connelly
Tim Gulliver
Dean Philpott
Cody Vorra

Big Sisters

Lori Vann
Amber Provencal
Kristi Bellis
Colleen Carlson
Holly Poll
Karin Kronstal
Emily McCarter
Sarah Pachkowsky
Susan Young
Julia Browning

Big Couples

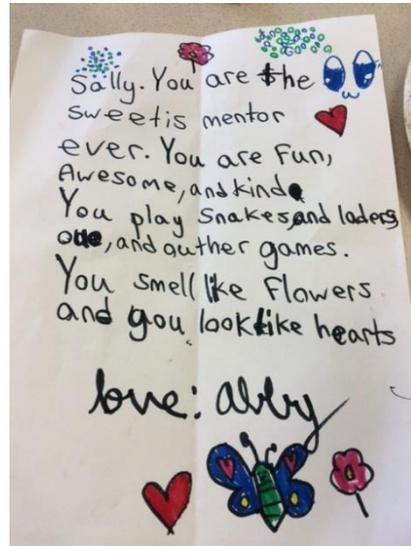
Brigit Albiston & Steve Fever

Adult In-School Mentors

Roger Lytton
Kathy King
Robyn Fuller
Micalla Wallace
Sadaf Kayum
Savanna Tsruda
Alex Beck
Liam Kenny
Trisha Holland
Autumn Sipma
Alexa Wilson
Michelle Adie
Aidan Charpentier
Christina Kruit
Brett Barker

Adult In-School Mentors

Jaimie Isnor
Nikki McLellen
Andi Roberts
Alex Brown
Susan Jacobson
Burnidette G
Claire M
Claire M
Sara S
Danielle A
Donna Collins
Taylor Stern
Amie Adair
Melanie Andrew
Sally Saunders
Joe Saunders



Go Girls Group

Melissa Peoples
Andi Roberts
Taylor Stern
Sabrina Harris



Game On Group

Frank Bailey
Matt "Sirreal" Dunae
Stephen Cochrane



Teen In-School Mentors

Liam
Katie
Silas
Sadie
Dawna
Tammara
Shyla
Draysen



OUR WONDERFUL AGENCY STAFF and VOLUNTEERS

Special Event Volunteers

Anita Smith
Island Savings Staff
Canadian Western Bank Staff
Carolyne Rickett
Dee Dee Woodward

General Office help/Yard Maintenance

Renee Clements
Carolyne Rickett
Claytree Staff & Clients

Construction Volunteers

Bruce Taylor
Doug Ames
Roger Lytton
Felix Toulouse
Tyler Pelletier
Paulyne Robinson
Stephen Cochrane
C.J. Woodward
Peter Sugden
Dan



Staff

Executive Director– Denise Robinson
Resource Coordinator – Jennifer Kemp
Director of Service Delivery - Stephen Cochrane
Office Admin/Book Keeping – Pat Newton
IT/Social Media/Grants – Jerry Sauder
Clothing Driver- Len Giberson

Board of Directors

President – Don White
Vice-President – Tianay Laing
Secretary – Renee Clements
Treasurer – Roger Lytton
Kathy King – Board Member
Frank Bailey- Board Member
Laurie Bienert-Board Member
Shannon Katz-Board Member

Thank you to Past Board Members:
Jodi Meldrum
Anita Smith
Melissa Panichelli

Recycled Clothing Volunteers

Bruce Taylor
Anita Smith
Conal Samagalski
Brett Strembiski
Len Giberson
Kris Dinelle
Doug Drysdale
Carolyn Rickett
Dee Dee Woodward
V.I.U. MBA Program
Dan Chambers
Kerry

***Our Volunteers
contributed a total
of 23,208 !!!
hours in 2016!!***

OUR LITTLES - 2016

Julianna	Chloe	Jessica	Tamra
Izaac	Khaim	Emma	Lauchlan
Emma S	Brody	Dru	Riley
Emma C	Nicky	Natty	TY
Kaleb	Sarah M	Sam	Mya
Lincoln	Jordyn T	Bella	Natalie
Kassie	Wyatt	Liam	Frankie
Tatianna	Kenzie	Grace	Olivia
Aubry	Dylan F	Griffin	Tamra
Mya	Dezy	Ira	Karina
Meghan	Gavin	Kalen	Hailey
Mackenzie A	CJ	Felix	Jordan
Malay	Gavin	Christopher	Mary-Jane
August	Damon	Colton	Rachel Sarah
Mea	Ben	Sara A	Holly
Kalem	Damian	Ethan	Nathan
Alexis	Mercedes	Hayden	Brandon
Damian	Draegen	Shae-Lynn	Charles
Abby M	Liberty	Pauline	Garrett
Roman	Nate	Kaydence	Chris
James S	Marygold	Aivena	David Tobias
Nolan B	Hayden	Natalie	Evan
Ella C	Nathan	Montanna	Josh
Grace P	Willow	Erin	
Kamryn	Silver	Gabbie	Community
Carmelle	Jessica K	Jordan	ISM
Jade	Kaylee	Cassie	Go Girls
Aysen	Cassidie	Makenzie R	Game on
Abby H	Grace	Trevor	
Meadow	Elisabeth	Ezra	
Abby M	Kira	Lucas	
Mjeneke	Marshall	Sadie	
Victoria	Taylor	Darius	
Mjkinna	Shayla	Griffin	
Sandi	Lydia	Duncan	
Nicole	Emily	Zach	



A Testimonial from one of our VIU Practicum Students

Melissa Peoples is a practicum student in her 4th year of studies in the Child and Youth Care program at VIU. Melissa approached BBBS as she has known Stephen Cochrane for several years both in a social and professional capacity and thought it would be a great opportunity to learn more about the organization and mentoring process.

Since October, Melissa has facilitated two Go Girls groups at Uplands Park Elementary School for gr.5-7 students.

In addition to facilitation, Melissa has collaborated with Denise and Jennifer on exploring potential future mentoring projects, such as a cross-cultural peer mentorship program for newcomer high school students in School District 68.

“Being able to witness how mentoring can make such a positive impact in children’s lives has been a wonderful experience. The feeling is reciprocal, as a mentor, I get just as much out of the relationship as my ‘mentees’.

From my time at BBBS, I can now see potential for mentoring in many facets of our community. Having a trusting and respectful connection to another human being helps to decrease isolation and improve mental wellness. Big Brothers Big Sisters CVI has a pivotal role to play in facilitating human connectedness

A Testimonial from one of our “little” Brothers

My name is Kalen Francis and I have been a part of the big brothers organization for 4 years now. The program is remarkable! It has completely changed my life; through me finding an amazing Big Brother who is a part of my family, to me getting sent to a Tim Horton's camp and getting a tour of an airport and an airplane. The only sentence I can think of to describe it is life changing. The first few years have been amazing for my entire family and my brother who shares the same big brother as me. My Big Brother is Doug and he is so important to me and my family. Doug opens my mind to different and new things and ideas. He's always someone that I can go to with anything. I trust him and he's a great role model for me and my brother. I love him. We are doing so much fun stuff together such as photography, hockey games, playing sports all year around, talking about astronomy and going to science shows. Everything is amazing, not one thing I would change about it. In my 2nd year of the program the manager of big brothers (Paulyne) was able to get me and my brother into the Tim Horton's children foundation which goes on until I'm 18. But one year ago she decided to move to another place and quit working in the program. That day was very sad for everyone who got to know her. And what was even more sad, is that I never would of thought that there was anyone with the same personality, passion and heart as her to take over her position when she left. But before she left she introduced everyone to the new person taking over her position, Stephen. It was such a relief to meet the person taking over her job. He is the perfect person who cares about everyone just the same way Pauline did; if not better. Stephen has given me the opportunity to go to "west jet day." I got to go for 1 day to the Comox airport and experience a day as a worker there. I got to have a sneak peak of behind the scenes stuff, check in, security, take off, landing and inside the airplane. After going to that I started getting into the science behind flying, primarily to do with space ships and space itself. I never would have even thought of that if I hadn't went to west jet. The entire experience from day 1 has been phenomenal and a truly life changing experience. I am definitely looking forward to the many years to come. Thank-you Big Brothers for giving everyone something so great it is impossible to forget; on behalf of my family and everyone you have helped.....thank you.

Kalen

